Auto Dealership Case Studies

Washington State Auto Group:

- ★ Invoice credits of over \$12k from audits and negotiations
- * New standards for garment repairs and replacements
- * New communication system for all employees and program changes
- * Monthly Supplier Satisfaction Meetings with Fixed Ops Director
- * Monthly reporting for CFO with benchmarking by location, all changes and variances highlighted
- * More than 45% total savings resulting in a 5-year savings of over \$300k

Texas Auto Group:

- ★ Cintas overcharged various items including a 6.2% price increase when there was a 24-month freeze
- * Team affected a credit of \$2,353.64

Kentucky Auto Group:

★ \$42,320.80 refund from past billing errors/overcharges

California Auto Group:

- * Agreement signed in March 2021 for their 5 dealerships
- ★ Once the "new" agreement was signed, Aramark only applied new pricing in 2 of the 5 dealerships
- ★ Client was completely unaware of this
- * The Team resolved this and ensured all 5 locations are included in revised agreement
- * Still negotiating the refund, but likely to be over \$20,000

Texas Auto Group:

* \$31,265.74 refund from past billing errors/overcharges

Washington State Auto Group:

- * 47.4% savings, Monthly savings of \$7,740
- * Master Agreement covers all current and future Locations
- ★ New pricing guaranteed for 24 months with no "Off Cycle" price increases
- **★** Just 3% increase in year 3, 4 and 5
- ★ 2 Free Weeks for all locations
- * Refund of \$1,664.56 from past billing errors /overcharges

Illinois Auto Group:

- **★** 50.8% savings, Monthly savings: \$7,300,
- ★ New 48-month Master Agreement covers all current and future locations
- * New pricing guaranteed for 24 months with just 2% increase in year 3 and 4
- ★ No "Off Cycle" price increases 2 Free Weeks for all locations No Auto-Renewal
- * Refund of \$1,384.60 from past billing errors/overcharges

"Our Team has the extensive experience and technology required to audit all facets of the laundry business..."

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